



Why use your Syracuse Glass Webcenter instead of faxing, emailing, or calling in orders or quote requests?

1/ It's fast! While it may seem that calling or faxing or emailing is faster, users have reported that the time it takes to key in the order is less than the time it takes to write up the order, fax it, and find the file and check the acknowledgement for accuracy at a later time. The order check is done during order entry. Webcenter orders don't wait in a queue for us to enter them – they skip that step entirely to assure you of our fastest available production slot. And if you need a price quotation immediately, the information is directly accessible, without having to wait for our staff member for assistance.

2/ It's accurate! All the information, including the pricing, is derived from the same database that creates the price sheets. And any risk of order entry error by our staff is eliminated.

3/ It does all the math! Square footage calculations, multiplication, linear inches of straight or curved edgework, pattern charges, insulating add on charges are calculated automatically.

4/ It's free! No monthly charge for software access.

5/ It's professional! A nice looking printed quotation stored in a database that can be accessed later for follow up or order entry with one keystroke.

6/ It helps make "good orders". The "configurator" offers the "right" options for you to select, and alerts you to many issues, like size limits. You can see pictures of the glass and muntin pattern, which helps errors stand out and get corrected before the order is entered.

7/ It's always available! You can access your information from any desktop, laptop, ipad or smart phone on the job, at the office, wherever your work takes you, whenever you need it, **24/7.**

ASK YOUR SALES REP. FOR YOUR PASSWORD AND FOR TRAINING TODAY!

Additional Fenevision Web Center Features – Available in the Future

- Ability to enter notches and holes and their exact locations directly into order entry – no need to supply a separate diagram!
- Ability to see all documents attached to the order (purchase orders, drawings, specifications, etc.)
- Order numbers and line numbers on insulating glass spacers, to determine glass make-up and size on-line (this information already appears on many of our tempered products in the safety glazing logo area)